

# WARRANTY



## SOFT ARMOR PANEL WARRANTY

For a period of 5 years after the date of issue (which may be up to 1 year from the date of manufacture), GH Armor warrants that its soft armor panels shall be free from defects in material and workmanship. Soft armor panels should not be worn or used after the expiration of this warranty period. The above warranty does not apply to any soft armor panels that have been subjected to misuse, abuse, accident, neglect, unauthorized alteration, breakage, interruption, damage, improper storage or handling, or unauthorized repair or service.

## CARRIER WARRANTY

For a period of 1 year after the date of issue (which may be up to 1 year from the date of manufacture), GH Armor warrants that its carriers shall be free from defects in material and workmanship. The above warranty does not apply to any carriers that have been subjected to misuse, abuse, accident, neglect, unauthorized alteration, breakage, interruption, damage, improper storage or handling, or unauthorized repair or service.

## HARD ARMOR WARRANTY

For models with specifications indicating a 5 year warranty, for a period of 5 years after the date of issue (which may be up to 1 year from the date of shipment), GH Armor warrants that its hard armor plates shall be free from defects in material and workmanship. Hard armor should not be worn or used after the expiration of this warranty period. The above warranty does not apply to any hard armor plates that have been subjected to misuse, abuse, accident, neglect, unauthorized alteration, breakage, interruption, damage, improper storage or handling, or unauthorized repair or service.

For models with specifications indicating a 10 year warranty, for a period of 10 years after the date of issue (which may be up to 1 year from the date of shipment), GH Armor warrants that its hard armor plates shall be free from defects in material and workmanship. Hard armor should not be worn or used after the expiration of this warranty period. The above warranty does not apply to any hard armor plates that have been subjected to misuse, abuse, accident, neglect, unauthorized alteration, breakage, interruption, damage, improper storage or handling, or unauthorized repair or service.

## USE OF SOFT ARMOR PANELS IN THIRD-PARTY EXTERNAL CARRIERS

Consistent with the terms of the Soft Armor Panel Warranty, GH Armor will continue to support the warranty of GH Armor soft armor panels when used in conjunction with approved third-party external carriers, subject to the following conditions:

- GH Armor soft armor panels shall remain in their original GH concealable carrier when inserted into the third-party external carrier.
- The front and rear soft armor panels shall be fastened together with the hook and loop straps and connected inside of the shoulder area of the third-party external carrier in order to suspend the front and back soft armor panels in the proper orientation.
- GH Armor soft armor panels shall not be used with third-party concealable carriers.

Proper orientation is integral to the performance of the soft armor panels. Additionally, soft armor panels offer protection to only those areas that cover the body. As such, GH Armor will not be responsible for the sizing, labeling or integration of the soft armor panels with third-party external carriers.

Any use of GH Armor soft armor panels that does not reflect the intended fit, placement, or orientation of the soft armor panels or in any way degrades the performance, protection, or durability of the soft armor panels shall void the warranty.

GH Armor will not support the warranty of GH Armor soft armor panels when used in conjunction with non-approved third-party external carriers.

## SUPPLEMENTAL GUIDANCE

GH Armor affirms that its NIJ 06 products, specifically soft armor panels certified to comply with the National Institute of Justice's ("NIJ") Ballistic Resistance of Body Armor, NIJ Standard-0101.06, for the applicable NIJ threat level designated on each soft armor panel label. For spike and/or multi-threat (i.e., ballistic and stab resistant) soft armor panels, GH Armor also affirms that the products have been certified to comply with the NIJ's Stab Resistance of Personal Body Armor, NIJ Standard-0115.00, for the applicable NIJ spike threat level designated on each soft armor panel label.

Vests shall be always worn in accordance with GH Armor Use & Care guidelines. The above warranties do not apply to any product subjected to misuse, abuse, accident, neglect, unauthorized alteration, breakage, interruption, damage, improper storage or handling, or unauthorized repair or service. The above warranties are the sole and exclusive warranties made by GH Armor with respect to its products, not be enlarged by any representations, descriptions, course of dealing, trade usage, technical advice, service, samples, models, or otherwise, nor shall they be altered or expanded by any acts, statements, or agreements of any dealer, employee, or agent of GH Armor (other than by an authorized officer of GH Armor).

In no event shall GH Armor be liable for any punitive, exemplary, or consequential damages, anticipated or lost profits, incidental damages, loss of time, or other indirect losses or expenses that may arise from any cause relating to its products, regardless of the form of the action, notwithstanding any contrary provision. In no event shall the total liability of GH Armor (together with the liability of its officers, directors, employees, and agents) exceed the purchase price actually paid for the product that gives rise to such liability. The foregoing disclaimers are subject to any applicable laws that regulate product warranties.

# PRODUCT USE & CARE



Adhere to the following for proper cleaning, maintenance, assembly and storage of GH Armor product. Failure to follow guidelines below may void all warranties, including but not limited to any ballistic performance warranty, and may lead to serious injury or death.

Prior to duty wear, don vest and adjust straps for proper fit and coverage. Contact distributor immediately with questions or concerns. Prior to laundering carrier, remove soft armor panels, hard armor plates, and secure all straps. Body armor should never be cleaned as a complete system. Each component should be cleaned separately. The chart below serves as a quick reference guide for care of each component.

## CLEANING: SOFT ARMOR PANELS

1. Remove soft armor panels and hard armor plates from carrier. Secure straps to carrier.
2. Gently wipe soft armor panels with damp cloth and mixture of cool water and mild laundry detergent or antimicrobial soap.
3. Gently wipe excess soap with clean water using damp cloth. DO NOT SUBMERGE, EXPOSE TO EXCESS HEAT, OR BLEACH.
4. Lay soft armor panels flat and gently wipe dry. DO NOT HANG OR LINE DRY. DO NOT PLACE IN SUN.
5. Ensure panels are completely dry before re-inserting into carrier.
6. Panels should be re-inserted in proper orientation with "BODY SIDE" label facing toward body.
7. Engage internal shoulder suspension tabs to secure soft armor panels to carrier.

PRODUCT	DAMP CLOTH	HAND WASH	MACHINE WASH
SOFT ARMOR PANEL	X		
CONCEALABLE CARRIER		X	X
CONCEALABLE CARRIER STRAPS	X	X	
EXTERNAL CARRIER	X		
SOFT TRAUMA PLATES	X		

DO NOT dry clean soft armor panels. DO NOT commercially launder soft armor panels. DO NOT expose soft armor panels to bleach.

## CLEANING: CONCEALABLE CARRIERS

1. Remove soft armor panels and hard armor plates from carrier.
2. Detach removable straps.
3. Hand-wash or machine-wash on gentle cycle using cool water. Hand-wash preferred method. For machine-wash, place carrier in separate laundry bag made specifically for delicate items and use mild soap.
4. Lay carrier flat and air dry. For machine-dry, use lowest temperature setting.
5. Ensure carrier is completely dry before re-inserting soft armor panels and hard armor plates.
6. Panels should be re-inserted in proper orientation with "BODY SIDE" label facing toward body.
7. Engage internal shoulder suspension tabs to secure soft armor panels to carrier.

## CLEANING: EXTERNAL CARRIERS

1. Remove soft armor panels, hard armor plates, removable pouches and IDs.
2. Detach removable straps.
3. Gently wipe carrier with soft, clean cloth to remove contaminants.
4. For tough spots, gently engage using soft brush with mixture of cool water and antimicrobial soap. Gently wipe excess soap with clean water using damp cloth.
5. Lay carrier flat and air dry.
5. Ensure carrier is completely dry before re-inserting soft armor panels and hard armor plates.
6. Panels should be re-inserted in proper orientation with "BODY SIDE" label facing toward body.
7. Engage internal shoulder suspension tabs to secure soft armor panels to carrier.

## VEST ASSEMBLY

Locate "BODY SIDE" label on front soft armor panel. Insert front soft armor panel in proper orientation with "BODY SIDE" label facing toward body. Repeat steps for rear soft armor panel. Engage internal shoulder suspension tabs to secure soft armor panels to carrier. Close carrier. Don vest and adjust straps for proper fit and coverage, ensuring balanced front-to-rear overlap.

Significant adjustability may be achieved through strap placement. Prior to duty wear, adjust straps for proper fit and coverage. Contact distributor immediately with questions or concerns.

Routinely inspect vest for signs of degradation. If evidence of soft armor panel, panel cover, or seam seal damage is found, contact distributor immediately for repair or replacement.

## VEST STORAGE

Store vest in cool, dry location. Do not store vest with prolonged exposure to excessive heat and/or humidity, which may adversely affect vest performance.

Store vest on flat surface or in orientation avoiding excessive stress on carrier components, including elastic and/or hook and loop. Do not hang vest by elastic straps for extended period. Do not store vest in compressed, folded, or improper configuration.

Adhere to the following for proper assembly and storage of GH Armor product. Failure to follow guidelines below may void all warranties, including but not limited to any ballistic performance warranty, and may lead to serious injury or death.

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## VEST ASSEMBLY

Locate “BODY SIDE” label on front soft armor panel. Insert front soft armor panel in proper orientation with “BODY SIDE” label facing toward body. Repeat steps for rear soft armor panel. Engage internal shoulder suspension tabs to secure soft armor panels to carrier. Close carrier. Don vest and adjust straps for proper fit and coverage, ensuring balanced front-to-rear overlap.

Significant adjustability may be achieved through strap placement. Prior to duty wear, adjust straps for proper fit and coverage. Contact distributor immediately with questions or concerns.

Routinely inspect vest for signs of degradation. If evidence of soft armor panel, panel cover, or seam seal damage is found, contact distributor immediately for repair or replacement.

## VEST STORAGE

Store vest in cool, dry location. Do not store vest with prolonged exposure to excessive heat and/or humidity, which may adversely affect vest performance.

Store vest on flat surface or in orientation avoiding excessive stress on carrier components, including elastic and/or hook and loop. Do not hang vest by elastic straps for extended period. Do not store vest in compressed, folded, or improper configuration.